



COMPLETE
HEALTH CLINIC

DNA Testing

Instructions for having a DNA test:

1. Remove the leaflet from the box and place the code label on it then keep in a safe place for your reference
2. Put a code label on each tube
3. WATCH THE VIDEO then swab in the morning
4. Put your address on the box
5. Seal the box with the stickers provided and post to Novogenia in Austria
6. See website address on the leaflet and register online once you have your weight in kg's and height in cm's
7. The completion of the test will take around 4-6 weeks and you will receive digital notification via 2 emails. One to say it is ready and one with your login details to download it.
8. Please let me know when you have received the digital test and I will send you details of how to get it printed and diarise an appointment to help you get started

ANY QUESTIONS PLEASE CALL ME

VIDEO: https://www.youtube.com/watch?v=04-cDon8cHc&list=PLETHv45sHQW_gBEqGc9dEMPV5SyU_dHYd&index=2

9. Troubleshooting

Queries about the details in the test or test delays – email labor@novogenia.com



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In cases where the DNA set is not complete, and it doesn't have:

- 3 x saliva tubes
- 1 x sticker set with 8 codes on it
- 1 x online registration form
- 2 x sealing tape

You cannot perform the test when 1 & 2 from the above list are missing.

If this is the case email Customer Service at ukcs@synergyworldwide.com with a photo of the contents of the box and labor@novogenia.com

In the case of missing tubes –

make sure a replacement test is ordered by Customer Service.

In the case of missing codes –

Novogenia will provide a code via email that can be written on the tubes

In point 3 you will need to login to synergy.lab-login.com and carefully follow the instruction online. Not following the instruction will cause delays

In point 4 you will need to seal the box with a tape

10. Understanding the report

When you receive your report book an appointment with me (we can do via Zoom or over the phone) so I can go through the Customer Sheet together to discover your quick wins and begin to create an action plan.

The overall aim is total health transformation. Most cells renew over 6 months and if we can feed the new cells with optimal nutrition then we can help to create a healthier body.

<http://book.bionumbers.org/how-quickly-do-different-cells-in-the-body-replace-themselves/>



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11. Printing the Report

Novogenia offer a printing service if you prefer :

Cost to print

1 booklet £16

